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Jackson Energy Authority

February 29, 2008

Received & Inspected

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FCC Mail Room

Secretary Federal Communications Commission Washington, D.C. 20554

RE: Annual 47 C.F.R. § 64.2009(e) CPNI Certification, EB Docket 06-36

Dear Sir or Madam:

The accompanying CPNI Certification and Attachment A are sent to you for filing and is in compliance with the requirements of 47 C.F.R. § 64.2009(e). An original and four (4) copies of the filing are enclosed. Additionally, courtesy copies have been provided as required.

Questions concerning this filing may be directed to the undersigned at 731-422-7592 or kspurgeon@jaxenergy.com.

Respectfully submitted,

Kyle Spurgeon

Vice President, Customer Service and Business Development

No. of Copies rec'd <u>0</u> 43 List ABCDE

CPNI Corporate Certification

Required Annually

I, Kyle Spurgeon, Vice President, Customer Service and Business Development; am a corporate officer of Jackson Energy Authority. Pursuant to 47 U.S.C. § 222;47 C.F.R. § 64.2009, I hereby state that I am responsible for company compliance with the FCC's CPNI rules and have personal knowledge that Jackson Energy Authority is in compliance with the Commission's CPNI rules. Jackson Energy Authority complies with Rule Section 64.2009(d) as demonstrated in our CPNI Policy Statement (attached). Our company utilizes an employee training program with a supervisory review process to ensure compliance with CPNI rules and regulations. Our company maintains records of compliance for the minimum period as required by FCC rules and regulations. Our company has a supervisory approval process in place for any proposed outbound marketing request for CPNI.

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Signed 40	<i></i>
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Dated 21290	,00
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Filed with the FCC on	2/29/08

Annual 47 C.F.R. § 64.2009(e) CPNI Certification

EB Docket 06-36

Annual 64.2009(e) CPNI Certification for Y.E. 2007

Date filed: February 29, 2008

Name of company covered by this certification:

Form 499 Filer ID: 825637

Name of signatory: Kyle Spurgeon

Title of signatory: CPNI Compliance Officer/Customer Service Supervisor

I, <u>Kyle Spurgeon</u>, certify that I am the CPNI Compliance Officer for <u>Jackson Energy Authority</u>, and acting as an agent of the company, that I have personal knowledge that the company has established operating procedures that are adequate to ensure compliance with the Commission's CPNI rules. *See* 47 C.F.R. § 64.2001 *et seq*.

Attached to this certification is an accompanying checklist demonstrating how the company's procedures ensure that the company is in compliance with the requirements set forth in section 64.2001 *et seq.* of the Commission's rules. See Attachment A.

The company has not taken any actions (proceedings instituted or petitions filed by a company at either state commissions, the court system, or at the Commission against data brokers) against data brokers in the past year. Companies must report on any information that they have with respect to the processes pretexters are using to attempt to access CPNI, and what steps companies are taking to protect CPNI.

If affirmative: N/A

If affirmative: N/A

The company has not received any customer complaints in the past year concerning the unauthorized release of CPNI (number of customer complaints a company has received related to unauthorized access to CPNI, or unauthorized disclosure of CPNI, broken down by category or complaint, e.g., instances of improper access by employees, instances of improper disclosure to individuals not authorized to receive the information, or instances of improper access to online information by individuals not authorized to view the information).

Signed 4

CPNI Compliance Officer

CPNI Checklist

- Company has chosen to prohibit the use of CPNI for marketing purposes between itself and its affiliates, if any.
- ✓ Company's Policy Manual(s) has/have been updated to include CPNI.
- ✓ Employees have been trained on the FCC CPNI rules and Company's penalties for noncompliance and their signed acknowledgements have been obtained and filed.
- ✓ Employees who might need to access Customer Service Records (CSR) stored in the OSS of other carriers/service providers have been provided a copy of Company's CSR Policy, including penalties for non-compliance, and their signed acknowledgements have been obtained and filed. (CSR Policy must require written customer authorization prior to accessing CSR data as part of the new customer sales procedure).
- ✓ Company requires written approval for release of CPNI to third parties.
- ✓ Customer Notice and Authorization forms are readily available to Company employees /
 Compliance Officer for distribution to customers upon request.
- ✓ Company will require a password for any customer-initiated telephone contact where call detail information is being requested. If the password can not be provided the call detail information will be mailed to the address of record, or, by calling the customer at the telephone number of record.
- ✓ Company has chosen to use authorized CPNI for marketing. The customer service representatives will acquire verbal authorization on every applicable incoming and outgoing customer call. All calls are recorded to ensure compliance and to support record retention requirements.
- ✓ Company has provided one-time notification to customers for use of CPNI.
- ✓ A Corporate Officer has been named as the Company CPNI Compliance Officer and will certify annually that Company is in compliance with all Federal CPNI rules and will make the required annual filing to the FCC.
- ✓ Safeguards are in place with all third parties having access to Company customer data or responsibility for creation of Company customer data. All applicable parties have attested to their compliance with FCC CPNI Rules and their attestations are on file.
- ✓ Safeguards are in place to obtain the explicit consent of a customer before disclosing a customer's CPNI to a joint venture partner or independent contractor for the purpose of marketing communications-related services to that customer.